

CASE STUDY

UsabilityWeb.NI Tested User-Centric CTAs For Increased Click-throughs

80% _

CLICK-THROUGH RATE

CONCEDIA

INDUSTRY

Software

COMPANY SIZE

51-250

LOCATION

Groningen (Netherlands)

CAPABILITIES USED

A/B Testing

VWO and Concept7

UsabilityWeb.nl is a Dutch blog/magazine on the topics of usability, user experience, and human-centered design. It's an initiative by Concept7, which is one of our agency customers.

Objective

Test the changes in button text, from Huur mij in to Over mij.

The button called **Huur mij in** (*Hire me*) might scare people away, because they probably don't want to do that right away.

By changing the label to **Over mij** (*About me*), visitors will be more inclined to click the link to view more

Solution

information about Stefan.

The button is called **Huur mij** in (Hire me), which might scare people away, because they probably don't want to do that right away or first want to now something about Stefan which is also on that page.

Here are the statistics associated with *Huur mij in*:

Statistics (Sept. 2010)	
Visits	5712
Clickthrough rate	2.8%

Here are the statistics associated with *Over mij*:

Statistics (Sept/ 2010)	
Visits	5096
Clickthrough rate	5.1%

Conclusion

Over mij (About Me) had 80% higher click-through rate, compared to the text Hoor mij in (Hire Me).

Learning

By decreasing the weight of the label and making it more personal, visitors will more likely click the link.

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