

**V W C** 

## Pluimen A/B Tested A Landing Page To Increase Its Revenue By 19%

**CASE STUDY** 

19% A

INDUSTRY
Consumer Discretionary

COMPANY SIZE
1–10 employees

LOCATION
Rotterdam, Netherlands

CAPABILITIES USED
A/B Testing

## Pluimen.nl is a Dutch company selling gift vouchers that can be redeemed in exchange for services such

**VWO** and Pluimen

as sauna, paintball, dining, and other options.

revenue. This case study draws upon what was originally written by Carlos Romero of QualityTraffic.nl.

Pluimen collaborated with QualityTraffic, a certified VWO partner, to improve conversions to drive

## Pluimen used its home page as the landing page for people who searched on Google for the term "gift voucher" and other closely related keywords. Pluimen's marketing team wanted to explore ways to

**Experiences.** 

Objective

Solution

The original landing page had 2 call to action (CTA) buttons—one reading **Buy Now** and the other **Check** 

improve conversion to drive higher revenue. It wanted to increase revenue by boosting purchases.

This is what it looked like:



Their hypothesis was that the original home page offered visitors too many choices, leading to confusion. The company hypothesized that reducing the number of CTA buttons and the number of links would lower the bounce rate and get more visitors into the sales funnel.

To reach their goal, Pluimen's team decided to modify the home page/landing page by minimizing the number of distractions on it. The intent was to draw more visitors into the sales funnel and then make

them follow a straight path to look at the experiences that a Pluimen gift voucher offered.

Inloggen | ₩ Winkelwagen 0 Pluimen € 0,00

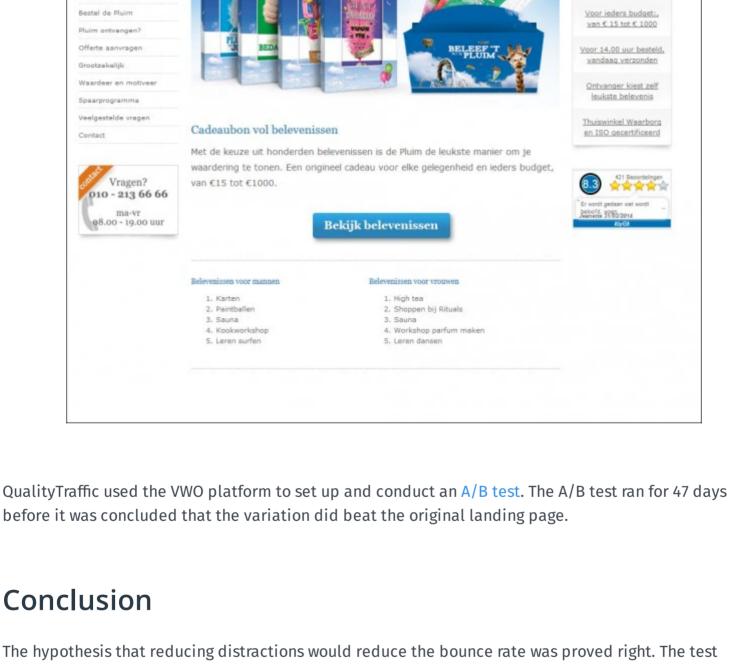
is, **Check Experiences.** The variation also had a significantly reduced number of links.

This is what the variation looked like:

Q Ik goek neer.

To test the hypothesis, a new landing page variation was created, with only 1 call-to-action button, that

neminld



Bounce rate: -8.5%
Conversions: +10.9%

Revenue: +19.7%
 So, why did the variation deliver such a significant improvement?

Transactions: +11.4%

easily got to the **Check Experiences** CTA and on clicking this button, they got the social proof that gave the site credibility and encouraged them to finish their purchases.

According to the research conducted by Iyengar & Lepper (When Choice is Demotivating: Can One Desire Too Much of a Good Thing?), it was found that more people would likely take a desired action if they are given lesser choices.

More is Less, explains why fewer choices lead to faster decisions.

generated the following statistically significant results:

The average landing page has an attention ratio of 20:1. This means that there are 19 links that can potentially draw a visitor's attention away from the one link or CTA button that has the highest priority for you (because it needs to lead to conversion).

The ultimate attention ratio is, of course, 1:1. Barry Schwartz, the author of *The Paradox of Choice – Why* 

By reducing the number of CTAs and links, visitors had fewer things on the landing page to focus on. They

Would you like to learn more about Conversion

**Optimization?** 

